

**Refund policy**

All sales made through kelvinsperk.ca are final. We do not accept any returns or issue any refunds.

We do not have a return policy, which means you are responsible for your order and its contents.

You can always contact us for any related questions at [kelvinsperkyxe@gmail.com](mailto:kelvinsperkyxe@gmail.com)

**Damages and issues**

Please inspect your order upon reception and contact us immediately if the item is defective, damaged or if you receive the wrong item, so that we can evaluate the issue and make it right.

**Exceptions / non-returnable items**

Certain types of items cannot be returned, like perishable goods (such as food or beverages). Unfortunately, we cannot accept returns on sale items or gift cards.

**Exchanges**

We do not have an exchange policy. Exchanges will be investigated on a case to case basis dependent on the scenario.

**Refunds**

We do not have a refund policy. Kelvin's Perk is not liable for any consumer concerns or regrets.